LIFELONG LEARNING • LEADERS OF CHANGE • COLLABORATION • RESPECT • IN-



WORK LIFELONG LEARNING • LEADERS

# **Annual Report 2015 - 2016**

RS OF CHANGE • COLLABORATION ONG LEARNING • LEADERS OF CHANGE

LEADERS OF CHANGE • COLLABORATION • RESPECT • INTEGRITY • TEAMWORK

# **Mission and Vision**

#### **Our Mission**

Improving lives by providing leadership, support and a statewide voice for adult and family literacy efforts.

#### **Our Vision**

All people in Wisconsin have the literacy skills to reach their full potential.





### 2015-2016 Board of Directors

President: Dave Endres

Vice President: Greg Simmons Secretary: MaryJo VanGompel

Emilie Amundson
Tim Bartholow, MD
Bill Boyle
Kathy Cornell
Brett Davis
Ginger Duiven
Eric Genrich
Cheryl Hernandez
Karren Jeske
Becky Kikkert

Willa Panzer

Treasurer: Joe Nick

#### **Current Staff**

Michele Erikson, Executive Director Steve Sparks, Health Literacy Director Anna Bierer, Northeast Regional

Literacy Consultant

Marsha Connet, Southeast Regional

Literacy Consultant

Anika Paaren-Sdano, Northwest Regional Literacy Consultant

Beth Gaytan, Southwest/South Central

Regional Literacy Consultant

Dan Plummer, Fund Development Manager Liz Fitzpatrick, Member Services Coordinator

Debbie Kutchin, Accountant

Kari LaScala, Health Communications

Specialist

Lauren Werner, Health Literacy

**Project Coordinator** 

# **Friends of Wisconsin Literacy**

Transformation and expansion are two key words that describe the 2015-16 fiscal year at Wisconsin Literacy! It was a year of expected and unexpected staff transitions and new and continued grant-funded projects that kept Wisconsin Literacy in a constant state of change and growth. We continued celebrating our 30<sup>th</sup> Anniversary around the state in the summer and fall months of 2015. In 2016, we welcomed funding from the Department of Children and Families that brought much needed resources to member agencies, helping to increase GED and HSED completion rates among the adults served. Wisconsin Literacy also spent a good part of the year facilitating new partnerships in the area of workforce development and guiding our members in the nuances of new legislation that requires education and workforce to work in coordination with local employer needs.

In our Wisconsin Health Literacy division, the theme of transformation and expansion continued with the addition of new staff and new funding to start Phase II of our project, *Adopting a Patient-centered Prescription Medication Label in Wisconsin*. Funded by the Advancing a Healthier Wisconsin Endowment at the Medical College of Wisconsin, this project aims to make prescription labels easier to read and understand with the voluntary adoption of a redesigned patient-friendly label. The new label, introduced in 3 pharmacy networks which are made up of 52 pharmacies across the state, will impact 1.8 million prescriptions! With services funding from Security Health Plan, the Wisconsin Medical Society Foundation and the Department of Health, our "Let's Talk About Medicines" workshops are providing critical education around the understanding and use of medications both in senior and refugee populations throughout Wisconsin.

Inspired by our values (see cover), we are grateful for this opportunity to grow and change.

Dave Endres Board Chair Michele Erikson
Executive Director

Cover: 300 adult learners will receive GEDs through our member agencies with help from new Wisconsin Literacy funding.

# **Members and Communities**

Wisconsin Literacy's member agencies serve diverse communities across the state. Members taught an incredible number of students, more than 12,000 learners in all. That being true, they could not meet the high demand for services with approximately 610 potential students on waiting lists. Members help Adult Basic Education (ABE) learners, English language learners (ELL), and children gain necessary literacy, language and math skills. They provide an array of services to these learners and they do so very economically, relying on over 3,300 volunteer tutors statewide.

Last year, 3,342 adult learners advanced a National Reporting System standard level in reading, writing, speaking, listening, or math. Members work with partners like local technical colleges on a referral system so that learners get the basic skills they need to further their education and get a better job.



Karl (left) and Adan, a volunteer tutor/ learner pair from our member agency, Northern Waters Literacy.

"Wisconsin Literacy equips us with resources and a network that allows us each to do our part in the larger picture of educating adult learners."

Carla Garces from Latino Academy of Workforce Development



# TEGRITY • TEAMWORK • LIFELONG LEARNING • LEADERS OF DRATION • RESPECT • INTEGRITY • TEAMWORK LIFELONG L

# **Wisconsin Literacy Celebrations**

Wisconsin Literacy commemorated 30 years of work on adult and family literacy statewide. To celebrate, it hosted four regional events – a kick-off in March with a Frozen Family Fête, a music and wine sampler at the Cottage Winery and Vineyard in Menomonie, a Packer event featuring linebacker Sam Barrington and former Packer running back Tony Fisher, and a BBQ and Brew event at the Historic Pabst Brewery, where Dennis Winters, board member and Chief Economist for Department of Workforce Development, gave a workforce presentation. Author Rob Shindler spoke at some events to share his literacy tutoring story, *Hotdogs and Hamburgers*.

In April of 2016, the 11<sup>th</sup> Celebration of Literacy event at the Monona Terrace honored the achievements of member agencies, the students they serve, and other community members making great strides to improve Wisconsin's communities through literacy. Author of *Strong Inside*, Andrew Maraniss and UW Men's Basketball Coach Greg Gard highlighted the event.



# Workforce

Two separate workforce initiatives connect Wisconsin Literacy (WL) members to community partners that help adults prepare for the workforce. WL's representation on the Partnership Development and Alignment Committee of the Governor's Council on Workforce Investment gives member agencies a voice in the statewide conversation about education and employment. Additionally, WL worked with the state legislature to receive funding that would enable 300 adult learners, many coming from W-2 (Wisconsin Works) agencies, to complete their GED. Increased literacy skills and GED completion fosters a much better chance of successfully entering the workforce. Funds for this initiative are provided by the Department of Children and Families (DCF) to supply much needed GED and literacy resources for students who meet income requirements.

In addition to Wisconsin Literacy initiatives, member agencies also work directly with employers to provide company-specific instruction.



Graduates from Greater Waukesha Literacy's workplace literacy program with Dickten Masch Plastics

"Wisconsin Literacy has the ability to bring diverse adult education agencies and other stakeholders together to improve literacy rates throughout our state."

Debi Schwid from Next Door

Dickten Masch Plastics executives receiving Celebration of Literacy award for "Outstanding Achievement in a Workplace Literacy Program"

# Advocacy

Advocacy connects Wisconsin Literacy and its members to government officials who can help make impactful change. Wisconsin Literacy meets regularly with state and federal legislators to keep the literacy needs of communities in their attention. Grants and government funding for programs are one important result of these connections with legislators. One member, Milwaukee Achiever, had an advocacy visit with Lena Taylor, Wisconsin State Senator representing the 4th District. As a result of that meeting and subsequent conversations with Milwaukee Public Schools, the agency now provides programs in two high schools to serve the parents of students with GED and English Language services. When literacy advocates work with government officials, Wisconsin Literacy can provide programs and funding to create actual change.



Milwaukee Achiever instructor gives GED preparation guidance at North Division High School.

"The advocacy and support of a statewide agency like Wisconsin Literacy helps us increase funding, expand programming, and explore resources we wouldn't have access to on our own."

Shawn Steen from Literacy Network

# **Health Literacy**

Our health literacy division continues to be recognized nationally for its innovative programming and expanding outreach. Highlights include:

## Making Prescription Medication Labels Easier to Use

Wisconsin Health Literacy (WHL) was awarded a two-year grant from the Advancing a Healthier Wisconsin Endowment at the Medical College of Wisconsin to work with pharmacists to implement easy-to-understand prescription medication labels. WHL is working with 3 pharmacy systems, dispensing 1.8 million prescriptions annually.



Lauren Werner works with patient advisory council to improve medication labels in Wisconsin.



"We are so happy we have projects like [Let's Talk About Medicines] because it is a huge need in the community."

Program coordinator at a refugee organization

# Involving Patients in Their Health Care

This project helps Wisconsin residents—especially those with limited health literacy—use health services and health insurance effectively. In partnership with the Wisconsin Health Information Organization and Covering Wisconsin, the project included "Better Health Care for Better Health" workshops for adult learners through Wisconsin Literacy agencies and other community groups. Project evaluations 60 days after the workshops found that one in five participants got a new primary care doctor.

### Let's Talk About Medicines

Wisconsin Health Literacy partnered with community organizations to implement almost 70 *Let's Talk About Medicines* programs around the state with the support of Security Health Plan and the Wisconsin Medical Society Foundation. This program helped adults better understand and use medication. WHL expanded the program in 2015 to specifically help refugee and immigrant populations, through a grant from the Wisconsin Department of Health Services Minority Health Program.



prescription medication label that is easy to read as part of a project based focus group on health literacy and pharmacy labels.

# Donors, Grant Funders, and Sponsors (July 1, 2015 – June 30, 2016)

#### \$100,000 and above

Advancing a Healthier Wisconsin Endowment Wisconsin Department of Children and Families Wisconsin Technical College System

#### \$50,000 - \$99.999

Security Health Plan Wisconsin Health Information Organization

#### \$25,000 - \$49,999

Otto Bremer Foundation Wisconsin Department of Health Services Wisconsin Department of Public Instruction

#### \$10,000 - \$24,999

Bader Philanthropies, Inc.
Community Shares of Wisconsin
Dollar General Literacy Foundation
Wisconsin Medical Society
Foundation

#### \$5.000 - \$9.999

Magic Pebble Foundation

#### \$2.500 - \$4.999

American Family Insurance Green Bay Packers Foundation McGraw-Hill Education

#### \$1,000 - \$2,499

Alliant Energy Foundation Timothy Bartholow, MD Brian and Lisa Bechtoldt David and Kelly Endres Michele and John Erikson Green Bay Packers Ann Mabis Nick Family Foundation People's United Methodist Church Lorie and Damon Scarborough Greg and Kay Simmons Paul Smith, MD and Ladonna Smith Unity Point Health - Meriter UW Health & Unity Health Insurance

#### \$500 - \$999

American Transmission Company William Boyle DeWitt Ross & Stevens, S.C. Deana Dunahee Julie Kalsbeek Debbie and Michael Kutchin Madison Gas & Flectric Foundation MetaStar, Inc. Susan Nemetz Northwestern Mutual Foundation Promega Corporation Robert W. Baird and Co. Incorp. Strang, Patterson, Renning, Lewis & Lacv Wisconsin Women's Health Foundation **Bradley Zellner** 

#### \$250 - \$499

Trena Anderson Margarete and David Cook Brett Davis James Grogan Karren Jeske
Krueger International (KI)
Allan Patek
Lisa Simpson
Michael and Michel Stec
Wisconsin Academy of
Pediatrics Foundation
Steven and Michelle Sparks
Kelli S. Thompson

#### \$100 - \$249

Emilie A. Amundson
Marge Anderson
John and Rebecca Arenivar
Kristine Ashe
Robert and Wanda Auerbach
Adam Balin and Karin Mahony
Linda S. Balisle
Arlene Banoul
Robert and Dyann Borremans
Joyce Caldwell
Sherren Clark
Johnston Connelly II and
Terri Connelly Cronk
Kathy and Joel Cornell
Jessica Doyle

Gary Drescher John Henry Erikson Catherine Garvens Barbara Granick Greg Grinhaug Cheryl Hernandez Helen Horn and Ralph Petersen International Dyslexia Association -Wisconsin Branch Julie Kalsbeek

Tracy Loken Weber and Thomas Weber

City of Manitowoc

Kari LaScala

Dennis and Barbara Manthei

David McIntosh Libbey Meister

Dipesh Navsaria, MD Jay Nick

Joseph Nick Susan Novak

Olson, Kulkoski, Galloway

& Vesely, S.C. Jill Ottow Willa Panzer

Tori and Bob Rader

Matt Silvern

Karen and Jeff Smits

Dorothy Sorlie and Jim Urness Elizabeth Thompson

John and Maria Townsend

Jim Tvler

Michael Waterlander Theresa Wedekind Anita and John Weier

Lauren Werner

Up to \$99

Amazon Smile Flaine Anderson Emma Anderson Lori and Jon Anderson Jodi Auron

David Baldus Julie Beauchamp Lani Becker Katherine Beilfuss Krista Bielmeier Anna Bierer

Boardman and Clark LLP

Katie Bolen-Irwin Mike and Suzy Borlee

Anastasia, Sim and Carrie Boyle

Bridget Brei Sherry Breisch

Kevin Brown and Virginia Martin

Debra J. Brunette Tamara Burnett

**Dennis Caneff** Alvsha Clark Marsha Connet

Ann Conway Julie Dahlen

Kelly Daly Denise Danczyk

Natalie DeMajoribus Darla Dernovsek

Dave and Clarissa Detrie

**Doris Doherty Gary Dresher** Lisa Elsinger Darrin Englebert Allison Espeseth Mary Fahndrich Barbara Felix

Sara Finger

Andrew Foy Andrea Frank **Emily Fricke** Ronald Fried Paul Gabriel

Jennifer D. Garner Heidi Gerritsen Andrew Giesler

Patricia Guszkowski Suzanne Harmelink

Brian Harris Wendy Hecht Cheri Heinritz William Hinkfuss

Susan Hobart Carol Hollfelder Ravina Horner Teresa Howe

Kimberly Johnson Bobbi Jorgenson

Donna Ketelboeter Georgia Kiley

Matthew Koch Cathy Kozlowicz Michael Lanius

Lucia Ledesma

Scott and Donna Lewein

Mary Long Carol Loritz **Dwight Luetcher** Stephanie Malaney

Sara Mayer Dee Mavr Brynne McBride

Mary E. Mead Mark Menzel

Kathleen Messinger
Debby Meyer
Cory Mitchell
William Monfre
Mutual of America Foundation
Anne Marie Nahn Bell
Lynette Neibauer
James and Ashley Nick
Margaret O'Brien
Deanna Opsal
Elizabeth Ortiz-Meister
Anastasia T. Papageorge

Abraham and Peaches Rodriguez Alexandria Rogers Kathy Rohde Nahrissa Rush Virginia Saltzman Ruth and Richard Schnauer Jason Schnebly Barb Schriever

Deborah Simonson

James Parra

Jon Peacock

Andrea Pease

Raven Software

Michael Slater Susan and Sal Sorrentino Kathleen Southard Diane Steigerwald Jason Stephens Robert Stevens Lvdia Stickels Stephanie Topel Ei Terasawa-Grilley, PhD Mari Ulatowski MaryJo VanGompel Julie Walser Maranda Ward Wegner CPAs Amanda Wegner Charles Wierschem Eleanor Williams and Kevin Schram Megan Williams Ann-Marie Winecke Janet Wrend-Cleary Amy Yonker John A. Young Kimberly Zielke Kathleen J. Zupan

In Honor Of/Memory Of
Helen Brotz
Mary Ann Crossat
Ann Marie Herman
Everson 50th
Herzhauser Ph.D
Amy Huff
Jorene Lipscomb
Rika Schmelze
Jim Stickels
Will Tyler
Wisconsin Literacy, Inc., and
Wisconsin Health Literacy Staff

Gifts In-Kind
American Family Insurance
Championship
Sara Anderson Children's Books

Gifts In-Kind
American Family Insurance
Championship
Sara Anderson Children's Books
Hillary Basten and Joe Nick
Beerline Cafe
Betty Brinn Children's Museum
Brown Bottle Pub Restaurant
Joseph Buck
Circus World Museum
Cream City Swirl
Green Bay Packers

Georgia Kiley Debbie Kutchin **Lakefront Brewery** Madison Children's Museum Madison Mallards Makin' Hey! Communications Manna Cafe and Bakery Marsha Connet's Treasures Mary Bergin Milwaukee Admirals Milwaukee Art Museum Milwaukee Brewers Milwaukee Wave Nasco Education: Tools to Inspire Learning Olbrich Botanical Gardens **Timber Rattlers** Screaming Tuna Sushi Strictly Discs Vitense Golfland Wegner CPAs Anita Weier Song Xiong University of Wisconsin Badgers

Many anonymous donors

<sup>\*</sup>We apologize for any error in our records that caused us to miss a donor. Please let us know if we did.

# **Financial Highlights**

### **Funds Raised**

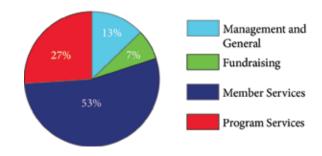
TOTAL	\$631,184
Member Support	\$ 362,411
Events	\$ 25,399
Program Support (HL)	\$190,648
Dues	\$ 8,295
Contributions	\$ 44,431



#### **Funds Used**

TOTAL	\$687,608
Program Services	\$188,538
Member Services	\$363,169
Fundraising	\$ 47,820
Management and General	\$ 88,081





# **Our 2015 Members**

Adult Learning Center Adult Literacy Center of Ozaukee County, Inc. Adult R.E.A.D. Program Advance Solutions, Inc. Agape Community Center Literacy Program Alternative Center for Education (ACE) Baraboo Area Literacy Council Barron County Area Literacy Council Buffalo Pepin Literacy Alliance **Burnett County Family Literacy** Casa Guadalupe Education Center, Inc. Central Wisconsin Literacy Council Centro Hispano Milwaukee Children's Dyslexia Center Clara Fields Multicultural Literacy Program Columbus Literacy Council Coulee Region Literacy Council Crawford County Literacy Council Family Literacy of Racine, Inc. Fond du Lac Literacy Services Fox Valley Literacy Council Grant County Family Literacy Services, Inc. Greater Waukesha Literacy Hope Academy - FCC

ICAA Crossroads Literacy Rusk County ICAA Crossroads Literacy Sawyer County ICAA Crossroads Literacy Washburn County International Institute of Wisconsin Iowa County Literacy Council Jefferson County Literacy Council Journey House Adult Learning Center Kenosha Literacy Council, Inc. Lac Courte Oreilles Ojibwa Community College Lake Superior Tutoring Center for Dyslexic Children and Adults. Inc. Latino Academy of Workforce Development Learning Connections/St. Francis Public Library Learning Partners Literacy Chippewa Valley Literacy Council of Green County Literacy Council of Sheboygan County Literacy Council of Superior/Douglas County Literacy Door County Literacy Green Bay, Inc. Literacy Network Literacy Partners of Kewaunee County, Inc. Literacy Services of Wisconsin Literacy Task Force of Northern Wisconsin

Literacy Volunteers-Marquette County, Inc. Marinette & Oconto Counties Literacy Council Milwaukee Achiever Literacy Services, Inc. Milwaukee Public Library Drop-In Adult **Tutoring Program** Minong Area Library and Literacy Center Neighborhood House International Learning Center Neighborhood Learning Center Next Door Northcott Neighborhood House Northern Waters Learning Omega School, Inc. One-to-One Adult Literacy Partners Page Forward Volunteers for Literacy Portage County Literacy Council, Inc. Racine Literacy Council, Inc. Richland County Literacy Council Sauk Prairie Area Literacy Council Shawano County Literacy Council Silver Spring Neighborhood Center Social Development Commission St. James Evangelical Lutheran Church Literacy Program

# TEGRITY • TEAMWORK • LIFELONG LEARNING • LEADERS ORATION • RESPECT • INTEGRITY • TEAMWORK LIFELONG

Stateline Literacy Council
Taylor County Literacy Council
The Literacy Connection
UMOS, Inc.
UW-Madison Cultural Linguistics Services
Walworth County Literacy Council

West CAP Literacy and Skills Enhancement Program Winnebago County Literacy Council Wisconsin Dells Literacy Council Wisconsin Institute for Learning Disabilities/Dyslexia, Inc. Wisconsin Institutions Literacy Council YWCA Southeast Wisconsin



Southeast regional members gathered for their January conference in Milwaukee.

# TEGRITY • TEAMWORK • LIFELONG LEARNING • LEADERS OF ORATION • RESPECT • INTEGRITY • TEAMWORK LIFELONG LE.



211 S. Paterson St., Suite 260 Madison, WI 53703 WisconsinLiteracy.org

#### Member of:





