

BUILDING IMPACTFUL FINANCIAL EDUCATION PARTNERSHIPS Cooper Larson, CCUFC & Deb Paulsen, CCUFC

MEET YOUR HOSTS



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WHO IS ROYAL?

• Headquartered in Eau Claire, WI

- Serve Western Wisconsin and Eastern Minnesota
- Over 200,000 Members

Credit Unions are community focused

- Not for profit financial institutions
- At Royal, everything we do is connected to Royal's core purpose of "Making a Difference in the Lives we Touch"
- Through our RCU Foundation we have given more than 6 million to our communities since 2012
- Robust team of financial educators under our Community Engagement department
 - Operate 29 school site locations from elementary to high school
 - Base all lessons on the state of Wisconsin financial literacy standards for curriculum
 - 6 core signature financial education programs that reach students in elementary school through college





LOOKING LOCAL

Credit Unions & Community Banks

• Involved in their communities & financial education is often one of their values or part of their core purpose

• Family Means

 Non-profit offering multiple services. From budgeting & credit counseling to debt management and financial education services they are a great resource for both presentations & 1:1 coaching programs. While their offices tend to be in western Wisconsin, they are licensed in the whole state and have explored virtual connection options.

Literacy Organizations

• Some of our strongest partnerships have stemmed from parting with an organization (Literacy Chippewa Valley) who is already providing various literacy services to an organization. Adding a session to their schedule works well. This is how Royals Correctional Facility partnership began.

UW Extension offices

• With multiple locations across Wisconsin the UW extension offices offers both 1:1 programing as well as a online modal based course. They offer many downloadable guides and program opportunities as well as a financial coach training.



COLLABORATE

Advocate for the program

• Telling new potential students or participants about the program, giving them examples of what individuals have said or learn makes a big difference. When you care about what you are doing and are excited about offering the opportunity it makes a huge impact in the class/program success.

Helping organize sign-ups and presentation space

- Having individuals sign up can help with attendance and time management. When you have a set contact who takes on this portion and advertises the class/program you tend to get a better number of committed students, especially if you are running a multi-day program.
- Helps to create consistency and growth in the program
 - Keeping program options open and top of mind for individuals helps you create a ongoing need for what you are offering. Example: wait list at Chippewa Correctional Treatment Facility
- Resource to bounce ideas off they are the experts of their organization
 - While there are basics items to include in creating a program, each organization is always going to be unique. Being able to work together to make something that will best fit the needs of that organization is what makes a strong program.



BUILDING CURRICULUM

Key topics –

- Spending habits, saving, budgeting, credit (building, re-building, credit scores & reports), dealing with debt, setting short and long term financial goals
- Expanding investing, retirement, home buying, HSA accounts and more

Conduct evaluations –

- Pre and post tests are great tools for measuring knowledge gains and attitudinal changes
- Evaluations help you keep evolving & improving your program offerings
- Surveys provide insight into what individuals want to learn

Be open to adaptation -

• All presentations are unique if you allow them to go to where students need more emphasis placed. Starting with a solid foundation of key skills and information will be your base, but participant questions and experiences complete your session.



FINANCIAL EDUCATION RESOURCES

- CFPB | Consumer Financial Protection Bureau
 - <u>https://www.consumerfinance.gov/consumer-tools/educator-tools/youth-financial-education/teach/activities/</u>
 - Great resources in multiple languages
- FTC | Federal Trade Commission
 - <u>https://www.ftc.gov/</u>
- Practical Money Skills
 - <u>https://www.practicalmoneyskills.com/</u>
 - Robust curriculum for learners with special needs and Spanish speaking individuals
- Mymoney.gov
- <u>Wisconsin Department of Financial Institutions</u>
- Mentimeter.com



FINANCIAL EDUCATION RESOURCES

- UW Extension financial coaching certificate & webinars
 - https://finances.extension.wisc.edu/events/
- National Financial Educators Council | Certified Financial Education Instructor
 - https://www.financialeducatorscouncil.org/
- NGPF | Next Gen Personal Finance
 - <u>https://www.ngpf.org/</u>
 - FREE certifications on a variety of financial topics from budgeting to investing
- Wisconsin Department of Financial Institutions' Office of Financial Capability
- Facebook groups
 - Fin Ed Fanatics
 - Financial Coaches Unite
- Podcasts
 - Bad with money Gabby Dun
 - Planet Money
 - Money Donuts Royal Credit Union
 - NerdWallet Smart Money Podcast



EXAMPLES OF SUCCESSFUL PARTNERSHIPS



Correctional Facility Program _{Wisconsin}

- Stated in Eau Claire County Jail in 2015 in partnership with Literacy Chippewa Valley and has grown from there
- Provides financial education for currently incarcerated individuals in three county jails and one state prison facility (Dunn County, Eau Claire County, Barron County, Chippewa Valley Correctional Treatment Facility)
- Research was conducted on effectiveness of the program
- Currently working to expand to two new facilities (Trempealeau County & St Croix County)





Tree Trust St. Paul, MN

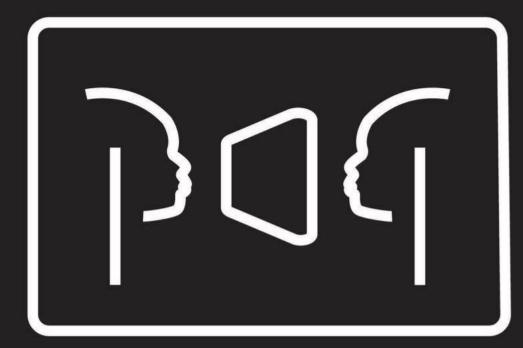
- Nonprofit organization that equips people to achieve skilled trade, green careers to create economic opportunity and equity.
- Organization's values align with our core values and core purpose.
- Build trust through listening to their needs and delivering customized presentations.
- Partnership is mutually beneficial students receive financial education, we live out our purpose and attract new members.
- We donated \$30,000 to their organization to buy equipment that enhances students' job skills.





Power of Perception Eau Claire, WI

- P.O.P is a mentorship group for African American and bi-racial youth.
- Royal conducts our signature FUSE us entrepreneur's program with the students.
- In 2021 we developed and launched a financial education program for parents. They attended 5 sessions, and ended with a dinner & \$100 gift card.



POWER OF PERCEPTION



Ready to Rent Eau Claire, WI

- Pilot program for individuals who are homeless or are at a high risk of becoming homeless
- Built a unique curriculum focused on budgeting, spending habits, planning for security deposits & moving costs, credit, and a focus on how to maintain good relationships with your landlord and other companies if you are in the situation where your payment could be late.
- Other community organizations involved are the health department, Eau Claire Police Department, local landlord's, Eau Claire Fire Department

